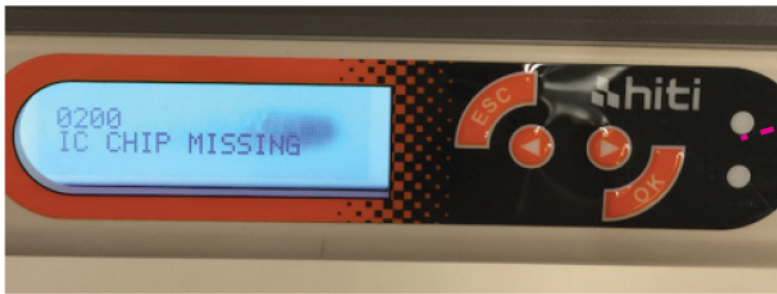


Common Error Message from Printer LCD Screen :

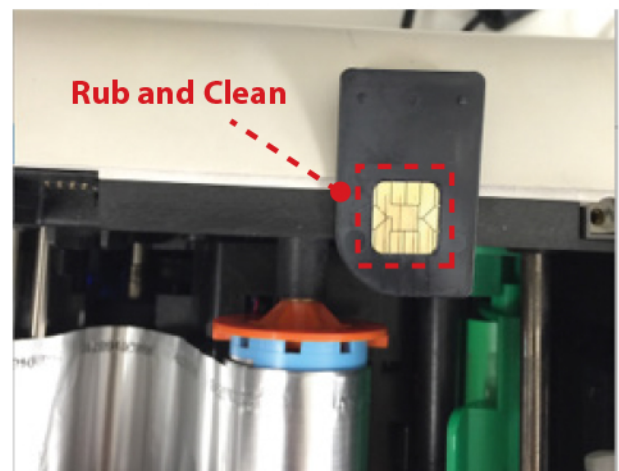
1. IC Chip Missing (0200 Error Code) : Ribbon chip unable to detect

**Remedy Action**

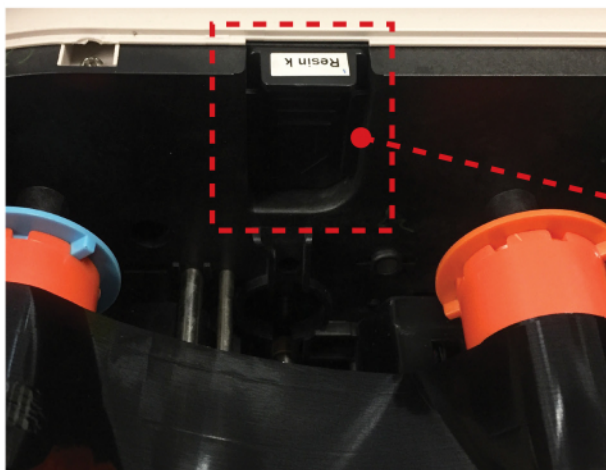
Step 1 : Open the cover, check whether the IC Chip (Resin K) is inserted in the slot shown below in **Red Arrow**.



Step 2 : If the chip is slotted in, kindly remove it and rub the IC Chip area then slot it back.

**Caution :**

1. If the IC Chip (Resin K) is slotted in, please do the following :
Confirmed is the correct IC Chip (Resin K) as shown below which indicate "Resin K".



2. Rub or clean the Chip contact area and slot it back as the contact area may be dirty.
3. Close back the cover and printer LCD screen will show "Printer Ready".