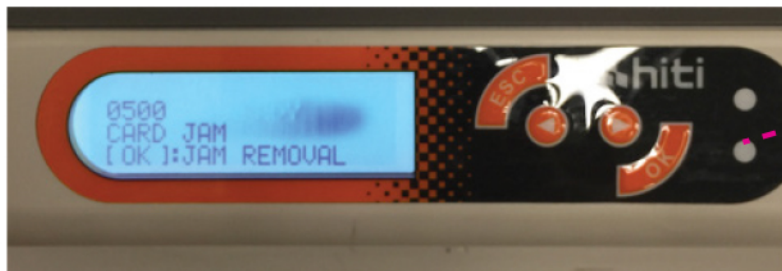


**Common Error Message from Printer LCD Screen :**

1. Card Jam (0500 Error Code) : Card Jam in the middle of Printer

**Remedy Action**

**Step 1 :** Click "OK" and "Open the cover"



**Step 2 :** "Remove Ribbon"

**Step 3 :** Pull up the ribbon then Click "OK" and "OK" and then the card will auto push to exit.

**Caution :**

Please do not remove the card manually as it will be ejected **AUTOMATICALLY**.